



Frequently Asked Questions

Q. What is *unitedstreaming*?

A. *unitedstreaming* is a comprehensive digital media library with thousands of educational videos correlated to state standards, digital images, clip art, and more.

Q. Will we incur any costs for using *unitedstreaming*?

A. No. Your school has a fully paid subscription that allows unlimited access by your educators per the license agreement. Your school district, regional educational service agency, public television station, or state department of education may have paid the subscription fee. The materials in this kit have been provided to your school at no additional charge.

Q. How do teachers log on to *unitedstreaming*?

A. Each school building has a passcode that teachers will use to register and create their accounts for the first time. Go to www.unitedstreaming.com. Enter your building passcode. Fill out your contact details. Create your personalized username and password. You can then enter the site.

Q. Why do teachers need unique usernames and passwords?

A. Unique usernames and passwords allow teachers to customize *unitedstreaming* for their classes and use personalized features. For example, teachers can create personal playlists, build quizzes, and use the online Interactive Training modules for professional development.

Q. Can teachers access *unitedstreaming* from home?

A. Yes. Once a teacher creates a personalized username and password, he or she may access the *unitedstreaming* site from anywhere.

Q. What if my school doesn't have the bandwidth for this service?

A. Virtually any school with an Internet connection can use *unitedstreaming*. We offer a variety of network strategies to help schools optimize their network resources, including:

- automatically scheduled downloads during off-peak hours
- restricted download and streaming hours
- locally hosted content

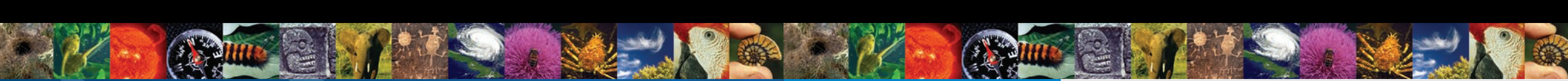


▶ How to Use Your School Start-Up Kit

Your school has joined a community of more than 50,000 schools with a fully paid subscription to *unitedstreaming*, offering your teachers unlimited access to high-quality, standards-based digital resources to engage students and improve achievement.

In this guide we'll show you ways to use the materials in this kit to launch *unitedstreaming* in your school. If you have additional questions, please call us toll free at 1-800-323-9084 or e-mail us at support@unitedstreaming.com.

Connect to a world of learning.



It's the beginning of another school year, and teachers around the country are preparing lessons while learning about new curricula, revised standards, new educational technology resources, and much more. Technology and media support staff are responsible for providing much-needed support to these teachers, who want to employ reliable, proven materials to support their lessons and engage their students.

With *unitedstreaming*, Discovery Education offers your school a comprehensive digital resource library that facilitates seamless integration of exciting, standards-based video and other learning materials into classroom lessons more efficiently than ever before. From core-curriculum subjects to health and guidance, from high-quality photographic images to clip art, there's something for every teacher and every student.

This Start-Up Guide will assist you in providing your teachers with easy access to *unitedstreaming* so they may begin exploring this rich classroom resource. We hope it will save you both time and effort during this busy time of year.

Getting started with *unitedstreaming* is easy.

There are three important steps to consider:

- 1 **Communication**
Spread the news about *unitedstreaming*.
- 2 **Registration**
Help teachers create their unique username and password.
- 3 **Training and Support**
Provide extra support. It's easy for teachers to get started with *unitedstreaming*, but there are many additional ways to help them take full advantage of this exciting resource.

Kit Contents

A large *unitedstreaming* "passcode" poster

"Passcode" flyer master, suitable for copying

Quick Start guides, to assist with teacher registration

unitedstreaming notepads, for teachers

Principal's Kit envelope

Teacher Training Kit envelope

Before you begin, please make sure that you have the unique 8-character passcode for your school. If you haven't received it, please call us at 1-800-323-9084.

How to Use the Kit

- 1 Write the passcode on the **large poster** in the space provided. Hang the poster in a location that will be visible to your teachers but not to students (i.e., the teachers' lounge).
- 2 Write the passcode on the **mailbox flyer** master. Then make copies to distribute to your teachers.
- 3 Share the **Quick Start guides** with teachers.
- 4 Give the **Principal's Kit envelope** to your school administrator.
- 5 Give the **Teacher Training Kit envelope** to the contact for staff development at your school.
- 6 Talk to teachers about *unitedstreaming* and encourage them to create an account.

Optional (but recommended)

- Assist teachers with registration at www.unitedstreaming.com.
- Schedule an orientation session for teachers and other key contacts.
- Coordinate training follow ups and support.

Additional Training Resources

- Online interactive training available for free 24 hours a day.
- Live, Web-based presentations for school staff are available upon request, free of charge.
- In-person training is also available. Call for details.

We hope these instructions and materials will help you get your teachers started with *unitedstreaming*.

If you have questions, or if we can be of assistance in any way, please do not hesitate to contact us at **1-800-323-9084** or **support@unitedstreaming.com**. Thank you again for your time and support.

Sincerely,
Discovery Education Implementation Team